



Two Years Lifetime Edge Chip Limited Warranty

Dauerhaft Dinnerware will warrant Duralite, Stately and Matix premium porcelain against edge chipping for two years from the date of purchase and will replace or provide equivalent substitutes one-for-one basis at no charge for any piece found to be defective.

This limited warranty is good only for items that have chipped under normal usage and normal handling conditions. Dauerhaft Dinnerware reserves the right to inspect and test whether or not the chipping is from normal usage or the result of mishandling. The warranty does not cover any other type of breakage.

Claims must be submitted in writing to

Dauerhaft Dinnerware LLC.,
659 Montrose Ave,
South Plainfield, NJ 07080
Attn: Claims Department
Or info@dauerhaftdinnerware.com

Claims must be accompanied by the item(s) and a copy of the authorized Dauerhaft Dinnerware Distributor or dealer's invoices. A written response or replacement authorization will be sent to the claimant by mail or email after the return notification is received. Return freight is the responsibility of the customer. No collect shipments will be accepted. Replacements will be shipped freight prepaid within two to four weeks.

THE ABOVE LIMITED WARRANTY IS EXCLUSIVE. DAUERHAFT MAKES NO OTHER WARRANTIES, DAUERHAFT DINNERWARE SHALL NOT BE LIABLE FOR INDIRECT, CONSEQUENTIAL OR SPECIAL DAMAGES WHETHER A CLAIM IS BASED ON CONTRACT, TORT, WARRANTY OR OTHERWISE. IN NO EVENT WILL DAUERHAFT DINNERWARE'S LIABILITY EXCEED THE ORIGINAL PURCHASE PRICE OF THE AFORESAID PRODUCTS.