



# Return Request

Date: \_\_\_\_\_

Number of pages including coversheet: \_\_\_\_\_

\* PO# \_\_\_\_\_

\* Invoice or Packing list# \_\_\_\_\_

\* Return From \_\_\_\_\_

\* Return Carrier \_\_\_\_\_

\* Required Fields

Item#	Return Quantity *Please indicate unit (case, dozen or piece)	Return Reason

**Returns for Consumable Products Policy**

Return requests must be issued within 30 days after delivery. All return products must with prior written authorization in our sole discretion, and must be returned at your expense. All return products should in unused, resalable condition in their original cartons. There is no cash refund. We only issue the return products credit after inspection of receiving your return. A restocking fee of \$100.00 will toward you for all goods returned.

**Returns for Defective or Incorrect shipping item Policy**

We strongly recommend you to inspect your shipment carefully during your receiving. Any defective or incorrectly shipped, please to contact us immediately @ (908) 444-8911. We will work with you to solve your complaint. Again, customer satisfaction is our highest priority.

**Fill in by Dauerhaft Dinnerware Claim Department:**

Dauerhaft Dinnerware Inspection Result: Return by consumption  Return by defective   
 Incorrect Shipping Item

A return authorization (RA) number \_\_\_\_\_

Authorization Issued Date: \_\_\_\_\_ Signature: \_\_\_\_\_